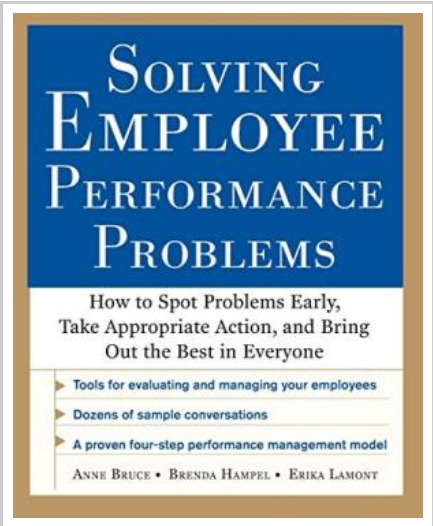

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Solving Employee Performance Problems: How to Spot Problems Early, Take Appropriate Action, and Bring Out the Best in Everyone

By Anne Bruce, Brenda Hampel, Erika Lamont

McGraw-Hill Education - Europe. Paperback. Book Condition: new. BRAND NEW, Solving Employee Performance Problems: How to Spot Problems Early, Take Appropriate Action, and Bring Out the Best in Everyone, Anne Bruce, Brenda Hampel, Erika Lamont, Put problem employees on track to excellence in no time flat! Solving Employee Performance Problems is an all-in-one guide to skillfully handling every situation involving problematic employees. The authors' proven approach has been used by some of the most successful companies in business-and now you can apply the same method to your own organization. It's called the Performance Management Model, and it consists of four defined steps: Assess Set expectations Coach and correct Measure results With Solving Employee Performance Problems, you have all the tools and information you need to instantly evaluate and manage the performance of any employee, whatever the issue-from habitual tardiness to inappropriate use of technology to lack of leadership skills. The authors provide a scenario for each conduct problem and walk you through the steps for arriving at the best solution. Get the precision guidance you need to keep your workplace running like a well-oiled machine-with Solving Employee Performance Problems! Table of Contents Chapter 1: Set Expectations to Avoid Performance Issues...

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